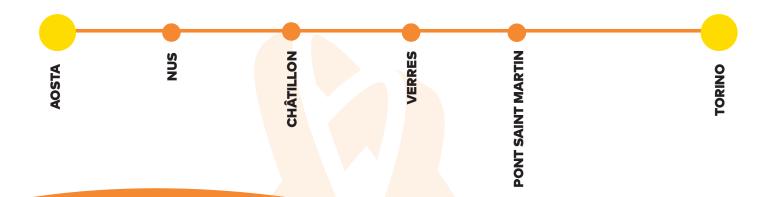


Line AOSTA > TORINO



TIMETABLE AND FARES

LINE ACTIVE FROM 15 JANUARY 2024

The service connects the center of TORINO with the main towns of the central Valle d'Aosta (AOSTA, Nus, Châtillon, Verrès and Pont-Saint-Martin). The Torino Porta Susa stop, in correspondence with the F.S. STATION (C.so Bolzano, 42) is an important exchange hub for those who want to reach Torino Airport in 30 minutes via services coinciding with the Arriva Italia airport line.

TIMETABLE AOSTA > TORINO



> direction TORINO

frequenza / note

AOSTA - Autostazione

NUS S.S.26

CHÂTILLON Autostazione

VERRES Autostazione

PONT SAINT MARTIN - Via Circonvallazione

TORINO -C.so G.Cesare - IVECO

TORINO -C.so G.Cesare, 131

TORINO - C.so G.Cesare, 13 - Porta Palazzo

TORINO - P. Susa F.S. Terminal Bus - C.so Bolzano

TORINO – P. Nuova F.S. C.so V.Emanuale II, lato Stazione F.S.

GG	GG	GG	5	7	GG	7	5
7:55	12:45	14:55	16:00	17:45	18:30	19:45	20:45
8:10	13:00	15:10	16:15	18:00	18:45	20:00	21:00
8:25	13:15	15:25	16:30	18:15	19:00	20:15	21:15
8:35	13:25	15:35	16:40	18:25	19:10	20:25	21:25
8:45	13:35	15:45	16:50	18:35	19:20	20:35	21:35
9:25	14:15	16:25	17:30	19:15	20:00	21:15	22:15
9:32	14:22	16:32	17:37	19:22	20:07	21:22	22:22
9:40	14:30	16:40	17:45	19:30	20:15	21:30	22:30
9:50	14:40	16:50	17:55	19:40	20:25	21:40	22:40
10:00	14:50	17:00	18:05	19:50	20:35	21:50	22:50

direction AOSTA



TORINO - P.Nuova F.S. - C.so V.Emanuale II, 62

TORINO - P. Susa F.S. Terminal Bus - C.so Bolzano - Stallo 13

TORINO -C.so G.Cesare, 10 - Porta Palazzo

TORINO -C.so G.Cesare, 140

TORINO -C.so G.Cesare - IVECO

PONT SAINT MARTIN - Via Circonvallazione

VERRES - Autostazione

CHÂTILLON - Autostazione

NUS - S.S. 26

AOSTA – Autostazione

GG	GG	GG	7	5	GG	5	7
9:30	11:15	14:55	16:30	17:30	18:30	19:30	20:50
9:40	11:25	15:05	16:40	17:40	18:40	19:40	21:00
9:50	11:35	15:15	16:50	17:50	18:50	19:50	21:10
9:57	11:42	15:22	16:57	17:57	18:57	19:57	21:17
10:05	11:50	15:30	17:05	18:05	19:05	20:05	21:25
10:45	12:30	16:10	17:45	18:45	19:45	20:45	22:05
10:55	12:40	16:20	17:55	18:55	19:55	20:55	22:15
11:05	12:50	16:30	18:05	19:05	20:05	21:05	22:25
11:20	13:05	16:45	18:20	19:20	20:20	21:20	22:40
11:35	13:20	17:00	18:35	19:35	20:35	21:35	22:55

GG: Everyday **5**: EVERY Friday **7**: EVERY Sunday

SERVICE SUSPENDED ON DECEMBER 25TH

RESERVATION REQUIRED

- At the authorized ticket offices https://gosta.arriva.it/en/resellers/
- Directly online, by connecting to the Arriva estore: https://estore.arriva.it



ORDINARY RATES FOR SIMPLE RUN AND ROUND TRIP

	ONE WAY	ROUND TRIP ROUND TRIP Reduced for 0-12 year olds 50% off% on ordinary rate		Animals Luggage (only on board the bus) 50% off% on ordinary rate		
	TORINO					
Pont Saint Martin	€ 11,50	€ 23,00	€ 5,50	€ 5,50		
Verres	€ 11,50	€ 23,00	€ 5,50	€ 5,50		
Chatillon	€ 12,50	€ 25,00	€ 6,00	€ 6,00		
Nus	€ 15,00	€ 30,00	€ 7,50	€ 7,50		
AOSTA	€ 15,00	€ 30,00	€ 7,50	€ 7,50		

No. 1 child for each paying adult

Tickets for the **Aosta-Torino** line are can be purchased online on the website **https://estore.arriva.it** or at the authorized Arriva Italia resellers in the area are available on the website **https://aosta.arriva.it/en/resellers/**

The on-board staff can only issue one-way fare tickets full price (NO REDUCTIONS FROM 0 TO 12) with a surcharge of Euro 2,00 per ticket, subject to availability of seats.

ARRIVA ITALIA TRAVEL CONDITIONS COMMERCIAL LINES VALLE D'AOSTA



TICKETS AND VALIDITY

Travelers are required to obtain a travel ticket by purchasing it online and / or at authorized ticket offices, and it must be shown to the driving staff upon boarding. Tickets are nominative and non-transferable and must be kept until the end of the journey to present them at each request by the staff for verification. The ticket can only be used for the service indicated on the ticket itself. The purchase of the ticket implies acceptance of the conditions and terms of transport provided which can be consulted on the website of Arriva Italia – Aosta under the heading "General travel conditions" specific for these connections. All travel tickets perform the function of fiscal receipt and therefore must be kept, in order to allow any fiscal checks by the investigating bodies. These checks can be carried out both on board the bus and in the immediate vicinity of the stop locations. ARRIVA is not responsible for any theft, loss and / or theft of the name ticket, just as it is not responsible for the use of the ticket by unauthorized parties.

ASCENT AND DESCENT FROM BUSES

The boarding and alighting from the vehicles must take place exclusively at the authorized stops located along the lines and the Passenger is required to signal in time their intention to get on or off the vehicle.

CHANGE RESERVATIONS

The journey can be changed by requesting a change by phone at $+39\ 035\ 28\ 9000$ (from Monday to Friday: $08:30 - 12:30 \mid 14:00 - 18:00$), or at the authorized Arriva retailers – Aosta headquarters.

VALLE D'AOSTA / TORINO

It is possible to change the date and/or time of the ticket one hour before the scheduled departure. The ride can be changed at an authorized retailer or, in case of online purchase, you can make the change by accessing your customer area directly on estore.arriva.it. However, it is not possible to reverse the origin/destination of the booked ticket. Please remember that there is only one change per ticket.

CANCELLATION AND REFUND

The Traveler can request cancellation of the ticket up to 24 hours before the date and time of departure, with a reduction of 25% of the ticket price. Otherwise it will not be possible to cancel and request a refund of the ticket. To obtain the refund, if due, it is essential:

- proceed with the cancellation by promptly calling the number $+39\,035\,28\,9000$ (from Monday to Friday: $08:30-12:30\mid 14:00-18:00$), communicating your data, day and time of the departure race, as well as the reservation number (PNR).
- send the refund request using the Contact form.

We remind Passengers that the ticket purchased in the 48 hours preceding the day and time of the departure of the journey is not refundable, just as a ticket which has already been changed previously is no longer refundable.

For more information, please refer to Regulation (EU) no. 181/2011 relating to the rights of passengers in bus transport.

TRANSPORT OF CHILDREN

Children from zero to 12 years of age travel with the right to a seat at a reduced rate (with the exception of the service on Malpensa, where there are no discounts) at the rate of one child for a paying adult. Children under the age of 12 CANNOT travel alone. Children between the ages of 12 and 16 can travel alone by paying the full price of the ticket and provided they are in possession of a proxy from a legal guardian. Arriva assumes no responsibility for the minor. The carriage of children on the lap is not allowed, they must be transported with the special seats to be provided by the accompanying persons.

TRANSPORT OF PETS

Each Traveler, in possession of a travel document, can bring a small pet with them provided that it does not disturb other Travelers and that it is equipped with a muzzle, leash and any device capable of rendering it harmless as required by the regulations in force on the subject.

The sum to be paid, directly to the traveling staff, is equal to 50% of the full rate applicable for the Traveler's route.

During transport, it is the care of the accompanying person to prevent the animal from getting on the seats, soiling or damaging the car or causing damage to travelers; if this happens, the accompanying person is required to pay compensation for any damage.

Guide dogs for the blind are allowed to travel free of charge.

ARRIVA ITALIA TRAVEL CONDITIONS COMMERCIAL LINES VALLE D'AOSTA



LUGGAGE TRANSPORT

Each traveler can carry free hand luggage of modest dimensions, not exceeding the weight of 5 kg, at his own risk and peril. (Max dimensions 42 x 30 x 18 cm). For safety reasons, it is important that hand luggage can be stored in the overhead bins above the seat, so that the exit routes are not obstructed. Additional baggage, to be placed in the special luggage compartments of the bus, is transported free of charge up to 10 kg; over it is subject to the payment of 50% of the single ticket, with a limit of 30 kg per passenger. The acceptance of excess baggage can only be regulated at the start of the race (subject to availability of space in the luggage compartment).

THE TRANSPORT OF BICYCLES IS NOT ALLOWED except those of the latest generation resealable type. It is possible to transport SKI or MUSICAL INSTRUMENTS as long as they do not exceed the established maximum weight (30 kg) and that the total volume (height in cm + width in cm + depth in cm) does not exceed 240 cm.

The Company assumes no responsibility in the event of loss of baggage. In the baggage delivered to the carrier for transport it is not allowed to include money, jewelery and documents of value in general, perishable, flammable, harmful or contaminating or otherwise dangerous substances. In the event of loss or damage to baggage delivered, the Company is liable within the limits of the provisions of law 22/8/1985 n. 450.

Passengers to pay the utmost attention to their suitcases deposited in the luggage compartments (both at the departure terminal and at subsequent intermediate stops).

LOST ITEMS

All information on how to find what is lost on board the vehicles can be requested by filling out the appropriate form on the site.



Arriva Italia

Aosta Strada Pont Suaz, 6 11100 AOSTA (AO) - Italy

> **Contact Center** +39 035 28 9000 aosta.arriva.it



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